Strategic Marine
Built to work

QUALITY POLICY

Strategic Marine's Management has established the **'ZERO VISION'** strategy, comprising of the following Organizational Targets:

1. Zero Customer Complaints
2. Zero Unresolved Non-Conformance Reports
3. Zero Contractual Delays

To achieve these Targets, the following principles and practices have been identified:

- A commitment to meet Customer's requirements articulated in Formal Agreements
- A commitment to enhance Customer Satisfaction by providing high quality products that exceed the customer's expectations
- A commitment to ensure that all stakeholders understand and comply with the customer's needs, both statutory and regulatory
- A commitment to ensure that employees and subcontractors are competently skilled and appropriately equipped to perform their duties
- A commitment to provide for the professional and technical development of employees through a comprehensive training and education program
- A commitment to ensure that the views of all employees are effectively communicated and fairly considered
- A commitment to ensure a safe work environment for all employees and subcontractors A commitment to implement, maintain and comply with the requirements of ISO9001
- A commitment to develop Organizational Key Performance Indicators to achieve the **'Zero Vision'** strategy
- A commitment to foster a culture of Continual Improvement across all Products and Processes

MR CHAN ENG YEW
CHIEF EXECUTIVE OFFICER
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Strategic Marine